

# Request for Proposal (RFP)

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for Renewal of Annual Technical Support (ATS) for  
Oracle Licenses

AB Bank PLC.  
Department of Information Technology  
30-31 Dilkusha C/A, Dhaka 1000 Bangladesh

**DISCLAIMER**

The information contained in this Request for Proposal (“RFP” or “Tender”) document, or any information provided subsequently to bidders, whether verbally or in documentary form by or on behalf of AB Bank PLC. (“The Bank”), is provided to bidders under the terms and conditions set forth in this RFP document.

This RFP is neither an agreement nor an offer but an invitation from The Bank to interested parties to submit their bids. The purpose of this RFP is to provide bidders with relevant information to assist in formulating their proposals. The Bank does not claim that this RFP contains all the information required by each bidder. Each bidder should conduct its own investigations and analysis to verify the accuracy, reliability, and completeness of the information provided and seek independent advice where necessary.

Subject to applicable laws, and to the maximum extent permitted by law, The Bank and its directors, officers, employees, representatives, agents, and advisers disclaim any liability for any loss, claim, expense, or damage (including, without limitation, legal fees, costs, charges, demands, actions, liabilities, or disbursements) suffered by any person acting on or refraining from acting based on any assumptions or information (whether oral or written, express or implied), including forecasts, statements, estimates, or projections contained in this RFP document. Such liability is also disclaimed for any losses arising from negligence, omission, misrepresentation, or misstatements by The Bank or any of its representatives.

The Bank reserves the right, at its sole discretion, to update, amend, or supplement the information in this RFP without any obligation to do so.

**CONFIDENTIALITY / NON-DISCLOSURE**

By opening this RFP, bidders agree not to disclose or share the information contained herein with any third party. The Bank reserves the right to utilize the information submitted in response to this RFP as deemed appropriate. Bidders may request confidential treatment for any portion of their response by clearly indicating the sensitive section in writing. If confidentiality cannot be granted, the bidder will have the option to withdraw its proposal.

## INTRODUCTION

AB Bank PLC. invites qualified vendors to submit proposals for the renewal of Oracle Annual Maintenance Support (known as Annual Technical Support or ATS).

## SCOPE OF WORK

Renewal of Annual Technical Support for one (1) year from September 24, 2025, to September 23, 2026, from Oracle Corporation for CSI#19081640 of following Oracle Licenses.

Sl.	Product	License Metric	License Type	CSI	Quantity
1	Oracle Database Enterprise Edition	Processor	Perpetual	19081640	7
2	Advanced Security	Processor	Perpetual	19081640	7
3	Oracle Database Enterprise Edition	Named User Plus	Perpetual	19081640	50
4	Advanced Security	Named User Plus	Perpetual	19081640	50

## VENDOR REQUIREMENTS

Only bidders meeting the following criteria are eligible to respond to this RFP:

- Must be a legally registered entity in Bangladesh.
- The bidder must be a regular taxpayer.
- Must submit a Manufacturer's Authorization Letter (MAF) from Oracle Corporation authorizing the vendor to submit the bid for the Renewal of ATS.
- Must have at least three (3) years of prior experience in providing Oracle support services to banks in Bangladesh.
- At least two (2) engineers with valid Oracle Certified Professional certification (preferably the Oracle Database 19c: Data Guard Administrator certification).
- Any bidder who has been blacklisted or barred by any Government Department, Financial Institution, Bank, or Regulatory Body shall be disqualified. A Litigation Declaration Letter must be submitted.

## PROPOSAL SUBMISSION

- **Technical Proposals** must be emailed to [rfp@abbl.com](mailto:rfp@abbl.com) with the subject line:
- **"Proposal for Renewal of Oracle ATS 2025-2026"**
- A hard copy of **Commercial Proposal** must include itemized costs (**including VAT & Tax**), sealed in an envelope and addressed to:

### Head of Administration

AB Bank PLC.

The Skymark, Level 4, 18 Gulshan Avenue, Dhaka 1212, Bangladesh

## SUBMISSION GUIDELINES

Proposal Submission Deadline: **September 18, 2025**.

## TECHNICAL BID FORMAT

Proposals must include:

1. Letter of Proposal
2. Manufacturer's Authorization Letter (MAF) from Red Hat or its authorized distributor
3. Prior experience certificates for providing Oracle support in the Bangladesh banking sector
4. At least two (2) engineers with valid Oracle Certified Professional certification (preferably the Oracle Database 19c: Data Guard Administrator certification)

## COMMERCIAL BID FORMAT

The commercial offer must include the following table duly filled up:

Product	License Metric	License Type	CSI	Qty	Cost incl. VAT & Tax
Oracle Database Enterprise Edition	Processor	Perpetual	19081640	7	
Advanced Security	Processor	Perpetual	19081640	7	
Oracle Database Enterprise Edition	Named User Plus	Perpetual	19081640	50	
Advanced Security	Named User Plus	Perpetual	19081640	50	

## PAYMENT TERMS

- Total cost should be inclusive of all VAT and taxes.
- All prices must be quoted in Bangladeshi Taka (BDT) only.
- No advance payment is allowed.
- 100% payment after submitting the proof of renewal of Oracle ATS with Oracle.

## CONTACT INFORMATION

For any clarifications, please contact [rfp@abbl.com](mailto:rfp@abbl.com).