



Request for Proposal (RFP) For

Remittance Software

Version 1.1.1

October 15, 2024

Response Instructions

| S/L | Code | Description |
|-----|----------------------------------|---|
| 1 | A - (Available/ Fully Supported) | The application fully supports the requirement without any workarounds or modifications |
| 2 | PA - (Partially Available) | The application supports the requirement by using a system or workflow workaround |
| 3 | RM - (Requires Modification) | The application requires customization in order to support the requirement |
| 4 | NA - (Not Supported) | The system cannot support the requirement and cannot be modified to do so |

| SL | Description | Required Specification | Availability (A/ PA/ RM/ NA) | Comments |
|------------------|------------------------|--|------------------------------------|----------|
| 1 | User Management | Create and manage feature/menu | | |
| | | Force password reset on first login | | |
| | | User Category (Application User) | | |
| | | Checker Maker facility | | |
| | | Role-based access rights (multiple roles should be supported) | | |
| 2 | Dashboard | Transactions Summary & Balance of all Exchange houses | | |
| | | API monitoring | | |
| | | Exchange house wise Monthly Transaction comparison (Graph) | | |
| | | Monthly transaction comparison (graph) | | |
| | | Currency rate converter and incentive calculator | | |
| | | Top remitter & beneficiary information | | |
| 3 | Configuration | Application Setup (Sanction Screening, Company Screening, etc.) | | |
| | | Payment Mode(BEFTN, NPSB, RTGS and Many Others) Setup | | |
| | | Common code setup (Bank,Branch,Thana,District, Division, etc.) | | |
| | | Exchange house setup (General,Account,Security Deposit, payment mode) | | |
| | | Own Bank Branch's & Agent outlet's Additional information setup (Account & Other Info) | | |
| | | Exchange House Commission Profile | | |
| | | Commission Profile Assign to Exchange House | | |
| | | Agents/Sub-Agents Commission Setup | | |
| | | Allow Payment Mode to Exchange House | | |
| | | GL Setup (Commission, VAT, TAX, Incentive, etc.) | | |
| | | MFS Partner Setup (General, Account) | | |
| | | Exchange House wise Commission Distribution setup for MFS Partner | | |
| | | Company Key Setup | | |
| Incentive Policy | | | | |

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| | | There should be a facility to increase or decrease incentive calculations as needed. Pending incentives should be available for processing according to Exchange House instructions or subject to the availability of required documents | | |
| 4 | API | Own API for Inward Remittance (Push,Token,Status,Statement,Balance, etc.) | | |
| | | Services for Pull Remittance from Exchange House | | |
| | | Provide facility to already exists exchange houses. | | |
| 5 | Core Remittance | Remittance file upload as per Exchange house format/instructions | | |
| | | Checker Maker facility | | |
| | | Modification if required for Hold remittance | | |
| | | Hold for NRT insufficient balance, Invalid account, TP violate | | |
| | | BEFTN return through API and resent after current | | |
| | | Cash Payment by Branch and Agents/Buro | | |
| | | Generates Pay Slip for Branch and Customers | | |
| | | Re-print Pay Slip for Branch and Customers | | |
| | | Other Bank's Transaction Send to BEFTN System Automatically | | |
| | | Transaction Life Cycle/History | | |
| | | Transaction Archiving Process | | |
| | | Transaction Search from Archive | | |
| | | Automatic reverse for cancel transaction | | |
| | | Dynamic inquiry by parameters | | |
| | | Implement Incentive Roles as per BB Guideline | | |
| | | Check valid PIN | | |
| | | API less Exchange House's Transaction Management (e.g. Western Union) | | |
| | | Sub Agents Facility | | |
| Transactions with own bank, other banks, Reverse transactions, manual cash transactions, COC authorization, COC | | | | |

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| | | payment, authorized reverse transactions, upload EFT return file | | |
| | | Instance Remittance Pull & Pay by Branch and Agents | | |
| 6 | Treasury Module | Cover Fund management | | |
| 7 | Transaction Mode | Own bank account payee | | |
| | | Other bank account payee (NPSB & BEFTN) | | |
| | | Cash payout (PIN) | | |
| | | MFS (Nagad, bKash, MeghnaPay, Etc.) | | |
| 8 | Payout Mode | Western Union (WU) outbound | | |
| | | NPSB | | |
| | | BEFTN for other bank | | |
| | | Real time own bank account | | |
| | | Cash payout from branch & agent point | | |
| 9 | Incoming Channel | MFS (bKash, Nagad, Meghna Pay) | | |
| | | Own generic open API | | |
| | | Exchange house API | | |
| | | File based system | | |
| 10 | Beneficiary & Remitter Utility | Searching beneficiary/remitter within a date range by name, account number, phone number, NID or Photo ID. | | |
| | | Viewing all tasks of searched beneficiary/remitter. | | |
| | | Viewing task details by selecting different beneficiaries/remitters. | | |
| | | Issuing remittance certificate. | | |
| 11 | Sanction Screening | Adaptable to meet current and future compliance requirements with respect to AML/CFT regulations. | | |
| | | All types of transactions are screened as per the financial action and taskforce sanction list and also follow the United Nations sanction list mentioned. | | |
| 12 | Architecture and Security | Systems must follow latest industry standard Architecture | | |
| | | All communication between solution and other required systems must follow industry standard security measures/protocols. | | |
| 13 | Data Migration and Archive | Migration of data from existing RemitBook Software to the proposed solution. Assistance from the existing solution provider may be needed for data mapping and extraction | | |

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| | | Provide archive facilities for data | | |
| 14 | Reports | API Execute Reprint Cash Payment Voucher | | |
| | | Execute Reprint Cash Payment Voucher | | |
| | | Cash Payment Details Report | | |
| | | Cash Payment Summary Report | | |
| | | BB Incentive Report | | |
| | | Inward Remittance Register Commercial | | |
| | | Inward Remittance Register FM | | |
| | | All Remittance Details Report | | |
| | | BB Report | | |
| | | Daily Transaction Report | | |
| | | Branch Cash Payment Details Report | | |
| | | Day wise Invoice Payment Report | | |
| | | Incomplete Payment Details Report | | |
| | | Website Cash Payment Details Report | | |
| | | Website Cash Payment Summary Report | | |
| | | Valid Report WU Transaction | | |
| | | Execute Report WU Transaction | | |
| | | BD Bank Report T_ME_Remit | | |
| | | BD Bank Incentive Report | | |
| | | Transaction Status Report | | |
| | | Branch Cash Payment Summary Report | | |
| | | Day wise Invoice Payment Summary Report | | |
| | | Payoneer Remittance Certificate | | |
| | | Remittance Certificate | | |
| | | Transaction Status Report (CTSU) | | |
| | | Remittance Details Report (CTSU) | | |
| | | Should have detailed audit logs for each user/system or action/event | | |
| | | Amendment Remittance Report | | |
| Authorized incentive, incentive claim for high value, incentive summary report, incentive BB report, and process return incentive, manual incentive reverse & all paid transactions must be included in the BB monthly incentive paid report. | | | | |